

The process for parents to apply for their 2026 Allowances

- (i) one email from QHE per child, which links to Survey Manager
- (ii) visit Survey Manager to access child and parent Registration ID details (on page 2), and
- (iii) go to the department's QHE portal to enter one application with all details (parent and child/ren) and financial information or to find information on alternative ways to apply.

Extra details:

- **For each email from QHE, click the 'Begin Survey' link to Survey Manager:** Parents will receive one email per eligible child. They will click on the 'Begin Survey' button (it's blue) to access Survey Manager, where they will see the 'Child's Registration ID' and 'Parent's Registration ID' for each child. Survey Manager has been used to ensure the details for each child are provided securely. Each survey link is unique to each child, so it should not be shared.
- **In Survey Manager, select 'Yes' in the acknowledgement box:** Once in Survey Manager, parents need to tick 'Yes' to acknowledge that they understand they need to visit the Home Education Allowance Portal and enter their details to receive the payment. They then click 'next' to proceed to their child's and parent's registration IDs. If they have more than one child, they will need to visit Survey Manager for each child using the unique link to obtain each eligible child's details. Once you have the details for all eligible children, you can then proceed to the Home Education Allowances Portal by clicking on the link provided in Survey Manager.
- **Visit the Home Education Allowances Portal to submit one family application:** The Queensland Home Education portal page has information to support parents, including contact details for general enquiries and a phone application option. In the portal, parents will be asked to provide/create a digital identity, with another option available if they'd prefer not to. Parents will need to submit only one application per family in the portal. During the application, they will be asked to enter details for all eligible children at the same time, including:
 - child's name, date of birth, and registration ID
 - parent's name and Registration ID, QHE registered email and mobile number
 - bank account details

For parents that would prefer not to create a Digital ID – they can call the number on the Portal page - 13 QGOV (13 74 68) or 1800 248 997 (free call for rural Queensland only) or they can email QHE.